CHERRIOTS

BOARD MEETING MEMO

Agenda Item No.

To: Board of Directors

From: Jeremy Jorstad, Transit Planner I
Chris French, Senior Planner

Thru: Allan Pollock, General Manager

Date: February 22, 2018

Subject: Performance Report – FY18 Q2

ISSUE

Shall the Board receive the quarterly information briefing on Cherriots services for the second quarter of FY18?

BACKGROUND AND FINDINGS

Performance measures for the second quarter of Fiscal Year 2018 (FY18 Q2) are included in Attachment A. FY18 Q2 began October 1, 2017 and ended December 31, 2017. All data are compared to the previous fiscal year, FY17. The data for these measures are derived from adjusted Trapeze schedules, vehicle fareboxes, rider counting systems, and reservation software (RouteMatch and Mobility DR).

Revenue Hours, Revenue Miles, and Boardings

Cherriots Local

Includes local bus service, Qualified Human Service Organization (QHSO) routes, and the West Salem Connector.

- *Revenue Hours* – Down 0.1% (-0.7 Revenue Hours/Day)
- *Revenue Miles* – Down -3.1% (-253.8 Revenue Miles/Day)
- *Boardings* – Up 6.6% (+721 Boardings/Day)

Cherriots Regional
Includes regional express routes and regional flex zones.

- *Revenue Hours* – Down -6.0% (-5.7 Revenue Hours/Day)
- *Revenue Miles* – Up 3.4% (+70 Revenue Miles/Day)
- *Boardings* – Down -6.4% (-37 Boardings/Day)

Cherriots Shop and Ride
Includes dial-a-ride and shopper shuttle.

- *Revenue Hours* – Up 13.3% (+2.4 Revenue Hour/Day)
- *Revenue Miles* – Up 7.3% (+13.6 Revenue Miles/Day)
- *Boardings* – Up 17.7% (+6 Boardings/Day)

Cherriots LIFT
Paratransit

- *Revenue Hours* – Down -0.1% (-0.3% Revenue Hours/Day)
- *Revenue Miles* – Up 3.8% (+107.3 Revenue Miles/Day)
- *Boardings* – Down -2.3% (-12 Boardings/Day)

January 2017 Changes
Due to route splitting and renumbering in January 2017, the results in Attachment A reference both the new route numbers and the former route numbers. Some routes are grouped together (e.g. Routes 19 and 21 --- Former Route 1) to allow for comparison between FY17 and FY18.

FINANCIAL IMPACT
Information item only.

RECOMMENDATION
Information item only.

PROPOSED MOTION
Information item only.

ATTACHMENT A

FY18 Q2 Performance Measures

October-December 2017

Table 1. Total Revenue Hours
Table 2. Average Revenue Hours / Day
Table 3. Total Revenue Hours
Table 4. Average Revenue Miles / Day
Table 5. Total Boardings
Table 6. Average Boardings / Day
Table 7. Average Boardings / Revenue Hour

Table 1. Total Revenue Hours								
Route	**FY17 Q2**				**FY18 Q2**			
	Oct 2016	*Nov 2016*	*Dec 2016*	*Total*	*Oct 2017*	*Nov 2017*	*Dec 2017*	*Total*
(Service Days)	21	20	21	62	22	21	20	63
LOCAL BUS ROUTES								
2 - Market / Brown	1,136	1,081	1,136	3,353	1,190	1,136	1,082	3,408
3 - Portland Road	630	600	630	1,860	660	629	600	1,889
4 - State Street	321	306	321	948	337	321	306	964
5,17 - Edgewater / Center (5/5A)	1,972	1,877	1,972	5,821	2,325	2,220	2,114	6,659
6,16 - Wallace / Fairview Industrial (6)	676	639	671	1,986	705	674	643	2,022
7 - Mission / State	328	312	328	968	340	325	309	974
8 - 12th / Liberty via Red Leaf	483	460	482	1,425	505	482	458	1,445
9 - Cherry / Parkmeadow (9/9A)	644	614	644	1,902	676	645	615	1,936
11 - Lancaster / Keizer	1,892	1,802	1,891	5,585	1,968	1,877	1,788	5,633
12 - Hayesville	323	307	323	953	325	311	296	932
13,22 - Silverton Road /Library Loop (13)	642	611	642	1,895	664	634	604	1,902
14 - Windsor Island	323	307	323	953	338	323	307	968
15X - Airport Rd Park & Ride Express	423	403	423	1249	N/A	N/A	N/A	N/A
18 - 12th / Liberty via Lone Oak (8A)	478	456	478	1,412	509	486	462	1,457
19,21 - N River Rd / S Commercial (1)	2,209	2,103	2,208	6,520	2,487	2,377	2,264	7,128
23 - Lansing / Hawthorne (10)	313	298	313	924	328	313	298	939
24 - State / Lancaster (4A)	321	305	321	947	336	321	305	962
Total	*13,114*	*12,481*	*13,106*	*38,701*	*13,693*	*13,074*	*12,451*	*39,218*
LOCAL ON-DEMAND								
West Salem Connector	315	300	285	*900*	330	315	300	*945*
QUALIFIED HUMAN SERVICE ORGANIZATION ROUTES								
91 - Garten Foundation	9	9	11	29	22	21	20	63
92 - Rockwest	11	13	15	39	13	13	12	38
Total	*20*	*22*	*26*	*68*	*35*	*34*	*32*	*101*
Cherriots Local Total	*13,449*	*12,803*	*13,417*	*39,669*	*14,058*	*13,423*	*12,783*	*40,264*
REGIONAL EXPRESS ROUTES								
1X - Wilsonville / Salem Express	207	197	207	611	217	207	197	621
2X - Grand Ronde / Salem Express	319	304	319	942	334	318	303	955
10X - Woodburn / Salem Express	N/A	N/A	N/A	N/A	267	260	255	782
20X - N. Marion Co. / Salem Express	N/A	N/A	N/A	N/A	262	247	244	753
30X - Santiam / Salem Express	N/A	N/A	N/A	N/A	248	255	243	746
40X - Polk County / Salem Express	N/A	N/A	N/A	N/A	289	297	292	878
50X - Dallas / Salem Express	N/A	N/A	N/A	N/A	55	58	55	168
Former Demand-Response Services	1,164	1,118	1,180	3,462	N/A	N/A	N/A	N/A
Total	*1,690*	*1,619*	*1,706*	*5,015*	*1,672*	*1,642*	*1,589*	*4,903*
REGIONAL FLEX ZONES								
Polk County Flex	314	298	301	913	262	253	245	760
Cherriots Regional Total	*2,004*	*1,917*	*2,007*	*5,928*	*1,934*	*1,895*	*1,834*	*5,663*
SHOP AND RIDE								
Dial-a-Ride	236	237	256	729	272	264	262	798
Shopper Shuttle	122	123	113	358	155	146	152	453
Total	*358*	*360*	*369*	*1,087*	*427*	*410*	*414*	*1,251*
PARATRANSIT								
Cherriots LIFT	5,235	4,826	4,580	14,641	5,408	4,724	4,724	14,856

Table 2. Average Revenue Hours / Day

Route	FY17 Q2				FY18 Q2				Percent Change
	Oct 2016	*Nov 2016*	*Dec 2016*	*Total*	*Oct 2017*	*Nov 2017*	*Dec 2017*	*Total*	
(Service Days)	21	20	21	62	22	21	20	63	
LOCAL BUS ROUTES									
2 - Market / Brown	54.1	54.1	54.1	54.1	54.1	54.1	54.1	54.1	0.0%
3 - Portland Road	30.0	30.0	30.0	30.0	30.0	30.0	30.0	30.0	-0.1%
4 - State Street	15.3	15.3	15.3	15.3	15.3	15.3	15.3	15.3	0.1%
5,17 - Edgewater / Center (5/5A)	93.9	93.9	93.9	93.9	105.7	105.7	105.7	105.7	12.6%
6,16 - Wallace / Fairview Industrial (6)	32.2	32.0	32.0	32.0	32.0	32.1	32.2	32.1	0.2%
7 - Mission / State	15.6	15.6	15.6	15.6	15.5	15.5	15.5	15.5	-1.0%
8 - 12th / Liberty via Red Leaf	23.0	23.0	23.0	23.0	23.0	23.0	22.9	22.9	-0.2%
9 - Cherry / Parkmeadow (9/9A)	30.7	30.7	30.7	30.7	30.7	30.7	30.8	30.7	0.2%
11 - Lancaster / Keizer	90.1	90.1	90.0	90.1	89.5	89.4	89.4	89.4	-0.7%
12 - Hayesville	15.4	15.4	15.4	15.4	14.8	14.8	14.8	14.8	-3.8%
13,22 - Silverton Road /Library Loop (13)	30.6	30.6	30.6	30.6	30.2	30.2	30.2	30.2	-1.2%
14 - Windsor Island	15.4	15.4	15.4	15.4	15.4	15.4	15.4	15.4	0.0%
15X - Airport Rd Park & Ride Express	20.1	20.2	20.1	19.5	N/A	N/A	N/A	N/A	N/A
18 - 12th / Liberty via Lone Oak (8A)	22.8	22.8	22.8	22.8	23.1	23.1	19.3	23.1	1.5%
19,21 - N River Rd / S Commercial (1)	105.2	105.2	105.1	105.2	113.0	113.2	113.2	113.1	7.6%
23 - Lansing / Hawthorne (10)	14.9	14.9	14.9	14.9	14.9	14.9	14.9	14.9	0.0%
24 - State / Lancaster (4A)	15.3	15.3	14.9	15.3	15.3	15.3	15.3	15.3	0.0%
Total	*624.5*	*624.1*	*624.1*	*624.2*	*622.4*	*622.6*	*622.6*	*622.5*	*-0.3%*
LOCAL ON-DEMAND									
West Salem Connector	15.0	15.0	13.6	14.5	15.0	15.0	15.0	15.0	3.3%
QUALIFIED HUMAN SERVICE ORGANIZATION ROUTES									
91 - Garten Foundation	0.4	0.5	0.5	0.5	1.0	1.0	1.0	1.0	113.8%
92 - Rockwest	0.5	0.7	0.7	0.6	0.6	0.6	0.6	0.6	-4.1%
Total	*1.0*	*1.1*	*1.2*	*1.1*	*1.6*	*1.6*	*1.6*	*1.6*	*46.2%*
Cherriots Local Total	*640.4*	*640.2*	*638.9*	*639.8*	*639.0*	*639.2*	*639.2*	*639.1*	*-0.1%*
REGIONAL EXPRESS ROUTES									
1X - Wilsonville / Salem Express	9.9	9.9	9.9	9.9	9.9	9.9	9.9	9.9	0.0%
2X - Grand Ronde / Salem Express	15.2	15.2	15.2	15.2	15.2	15.1	15.2	15.2	-0.2%
10X - Woodburn / Salem Express	N/A	N/A	N/A	N/A	12.1	12.4	12.8	12.4	N/A
20X - N. Marion Co. / Salem Express	N/A	N/A	N/A	N/A	11.9	11.8	12.2	12.0	N/A
30X - Santiam / Salem Express	N/A	N/A	N/A	N/A	11.3	12.1	12.2	11.8	N/A
40X - Polk County / Salem Express	N/A	N/A	N/A	N/A	13.1	14.1	14.6	13.9	N/A
50X - Dallas / Salem Express	N/A	N/A	N/A	N/A	2.5	2.8	2.8	2.7	N/A
Former Demand-Response Services	55.4	55.9	56.2	55.8	N/A	N/A	N/A	N/A	N/A
Total	80.5	81.0	81.2	*80.9*	*76.0*	*78.2*	*79.5*	*77.8*	*-3.8%*
REGIONAL FLEX ZONES									
Polk County Flex	15.0	14.9	14.3	14.7	11.9	12.0	12.3	12.1	-18.1%
Cherriots Regional Total	*95.4*	*95.9*	*95.6*	*95.6*	*87.9*	*90.2*	*91.7*	*89.9*	*-6.0%*
SHOP AND RIDE									
Dial-a-Ride	11.2	11.9	12.2	11.8	12.4	12.6	13.1	12.7	7.7%
Shopper Shuttle	5.8	6.2	5.4	5.8	7.0	7.0	7.6	7.2	24.5%
Total	*17.0*	*18.0*	*17.6*	*17.5*	*19.4*	*19.5*	*20.7*	*19.9*	*13.3%*
PARATRANSIT									
Cherriots LIFT	249.3	241.3	218.1	236.1	245.8	225.0	236.2	235.8	-0.1%

Table 3. Total Revenue Miles

Route	FY17 Q2				FY18 Q2			
	Oct 2016	*Nov 2016*	*Dec 2016*	*Total*	*Oct 2017*	*Nov 2017*	*Dec 2017*	*Total*
(Service Days)	21	20	21	62	22	21	20	63
LOCAL BUS ROUTES								
2 - Market / Brown	14,370	13,676	14,370	42,416	15,054	14,367	13,685	43,106
3 - Portland Road	7,379	7,028	7,379	21,786	7,731	7,367	7,028	22,126
4 - State Street	3,168	3,017	3,168	9,353	3,319	3,168	3,017	9,504
5,17 - Edgewater / Center (5/5A)	23,056	21,943	23,045	68,044	24,122	23,033	21,932	69,087
6,16 - Wallace / Fairview Industrial (6)	9,438	9,129	9,583	28,150	9,989	9,554	9,099	28,642
7 - Mission / State	4,304	4,099	4,304	12,707	4,509	4,304	4,094	12,907
8 - 12th / Liberty via Red Leaf	6,482	6,170	6,473	19,125	6,792	6,478	6,164	19,434
9 - Cherry / Parkmeadow (9/9A)	9,559	9,104	9,559	28,222	10,024	9,568	9,113	28,705
11 - Lancaster / Keizer	24,759	23,580	24,717	73,056	25,913	24,742	23,558	74,213
12 - Hayesville	3,477	3,312	3,477	10,266	4,199	4,008	3,817	12,024
13,22 - Silverton Road /Library Loop (13)	7,384	7,032	7,384	21,800	7,742	7,390	7,040	22,172
14 - Windsor Island	4,760	4,533	4,760	14,053	4,986	4,760	4,533	14,279
15X - Airport Rd Park & Ride Express	4,368	4,160	4,368	12,896	N/A	N/A	N/A	N/A
18 - 12th / Liberty via Lone Oak (8A)	6,586	6,273	6,586	19,445	6,900	6,586	6,273	19,759
19,21 - N River Rd / S Commercial (1)	29,951	28,519	29,926	88,396	30,414	29,070	27,678	87,162
23 - Lansing / Hawthorne (10)	4,052	3,859	4,052	11,963	4,245	4,052	3,859	12,156
24 - State / Lancaster (4A)	3,729	3,552	3,729	11,010	3,907	3,729	3,552	11,188
Total	*166,822*	*158,986*	*166,880*	*492,688*	*169,846*	*162,176*	*154,442*	*486,464*
LOCAL ON-DEMAND								
West Salem Connector	3,084	2,769	2,247	8,100	2,532	3,881	2,228	8,641
QUALIFIED HUMAN SERVICE ORGANIZATION ROUTES								
91 - Garten Foundation	122	117	122	361	128	122	116	366
92 - Rockwest	202	192	202	596	211	202	192	605
Total	*324*	*309*	*324*	*957*	*339*	*324*	*308*	*971*
Cherriots Local Total	*170,230*	*162,064*	*169,451*	*501,745*	*172,717*	*166,381*	*156,978*	*496,076*
REGIONAL EXPRESS ROUTES								
1X - Wilsonville / Salem Express	6,718	6,398	6,205	19,321	7,038	6,718	6,398	20,154
2X - Grand Ronde / Salem Express	11,009	10,485	10,748	32,242	11,533	11,009	10,485	33,027
10X - Woodburn / Salem Express	N/A	N/A	N/A	N/A	5,225	5,023	4,964	15,212
20X - N. Marion Co. / Salem Express	N/A	N/A	N/A	N/A	6,267	5,902	5,770	17,939
30X - Santiam / Salem Express	N/A	N/A	N/A	N/A	5,131	5,225	5,056	15,412
40X - Polk County / Salem Express	N/A	N/A	N/A	N/A	5,831	6,093	5,804	17,728
50X - Dallas / Salem Express	N/A	N/A	N/A	N/A	1,606	1,429	1,322	4,357
Former Demand-Response Services	21,595	20,832	21,689	64,116	N/A	N/A	N/A	N/A
Total	*39,322*	*37,715*	*38,642*	*115,679*	*42,631*	*41,399*	*39,799*	*123,829*
REGIONAL FLEX ZONES								
Polk County Flex	4,203	3,913	4,089	12,205	3,824	3,515	3,184	10,523
Cherriots Regional Total	*43,525*	*41,628*	*42,731*	*127,884*	*46,455*	*44,914*	*42,983*	*134,352*
SHOP AND RIDE								
Dial-a-Ride	2,691	2,868	2,985	8,544	2,984	3,032	3,182	9,198
Shopper Shuttle	1,046	993	1,006	3,045	1,166	1,094	1,174	3,434
Total	*3,737*	*3,861*	*3,991*	11,589	*4,150*	*4,126*	*4,356*	*12,632*
PARATRANSIT								
Cherriots LIFT	64,710	58,653	53,646	*177,009*	69,158	62,982	54,482	*186,622*

Table 4. Average Revenue Miles / Day

Route	FY17 Q2				FY18 Q2				Percent Change
	Oct 2016	*Nov 2016*	*Dec 2016*	*Total*	*Oct 2017*	*Nov 2017*	*Dec 2017*	*Total*	
(Service Days)	21	20	21	62	22	21	20	63	
LOCAL BUS ROUTES									
2 - Market / Brown	684.3	683.8	684.3	684.1	684.3	684.1	684.3	684.2	0.0%
3 - Portland Road	351.4	351.4	351.4	351.4	351.4	350.8	351.4	351.2	-0.1%
4 - State Street	150.9	150.9	150.9	150.9	150.9	150.9	150.9	150.9	0.0%
5,17 - Edgewater / Center (5/5A)	1,097.9	1,097.2	1,097.4	1,097.5	1,096.5	1,096.8	1,096.6	1,096.6	-0.1%
6,16 - Wallace / Fairview Industrial (6)	449.4	456.5	456.3	454.0	454.0	455.0	455.0	454.6	0.1%
7 - Mission / State	205.0	205.0	205.0	205.0	205.0	205.0	204.7	204.9	0.0%
8 - 12th / Liberty via Red Leaf	308.7	308.5	308.2	308.5	308.7	308.5	308.2	308.5	0.0%
9 - Cherry / Parkmeadow (9/9A)	455.2	455.2	455.2	455.2	455.6	455.6	455.7	455.6	0.1%
11 - Lancaster / Keizer	1,179.0	1,179.0	1,177.0	1,178.3	1,177.9	1,178.2	1,177.9	1,178.0	0.0%
12 - Hayesville	165.6	165.6	165.6	165.6	190.9	190.9	190.9	190.9	15.3%
13,22 - Silverton Road /Library Loop (13)	351.6	351.6	351.6	351.6	351.9	351.9	352.0	351.9	0.1%
14 - Windsor Island	226.7	226.7	226.7	226.7	226.6	226.7	226.7	226.7	0.0%
15X - Airport Rd Park & Ride Express	208.0	208.0	208.0	208.0	N/A	N/A	N/A	N/A	N/A
18 - 12th / Liberty via Lone Oak (8A)	313.6	313.7	313.6	313.6	313.6	313.6	313.7	313.6	0.0%
19,21 - N River Rd / S Commercial (1)	1,426.2	1,426.0	1,425.0	1,425.7	1,382.5	1,384.3	1,383.9	1,383.5	-3.0%
23 - Lansing / Hawthorne (10)	193.0	193.0	193.0	193.0	193.0	193.0	193.0	193.0	0.0%
24 - State / Lancaster (4A)	177.6	177.6	177.6	177.6	177.6	177.6	177.6	177.6	0.0%
Total	*7,943.9*	*7,949.3*	*7,946.7*	*7,946.6*	*7,720.3*	*7,722.7*	*7,722.1*	*7,721.7*	*-2.8%*
LOCAL ON-DEMAND									
West Salem Connector	146.9	138.5	107.0	130.6	115.1	184.8	111.4	137.2	5.0%
QUALIFIED HUMAN SERVICE ORGANIZATION ROUTES									
91 - Garten Foundation	5.8	5.9	5.8	5.8	5.8	5.8	5.8	5.8	-0.2%
92 - Rockwest	9.6	9.6	9.6	9.6	9.6	9.6	9.6	9.6	-0.1%
Total	*15.4*	*15.5*	*15.4*	*15.4*	*15.4*	*15.4*	*15.4*	*15.4*	*-0.1%*
Cherriots Local Total	*8,106.2*	*8,103.2*	*8,069.1*	*8,092.7*	*7,850.8*	*7,922.9*	*7,848.9*	*7,874.2*	*-2.7%*
REGIONAL EXPRESS ROUTES									
1X - Wilsonville / Salem Express	319.9	319.9	295.5	311.6	319.9	319.9	319.9	319.9	2.7%
2X - Grand Ronde / Salem Express	524.2	524.3	511.8	520.0	524.2	524.2	524.3	524.2	0.8%
10X - Woodburn / Salem Express	N/A	N/A	N/A	N/A	237.5	239.2	248.2	241.5	N/A
20X - N. Marion Co. / Salem Express	N/A	N/A	N/A	N/A	284.9	281.0	288.5	284.7	N/A
30X - Santiam / Salem Express	N/A	N/A	N/A	N/A	233.2	248.8	252.8	244.6	N/A
40X - Polk County / Salem Express	N/A	N/A	N/A	N/A	265.0	290.1	290.2	281.4	N/A
50X - Dallas / Salem Express	N/A	N/A	N/A	N/A	73.0	68.0	66.1	69.2	N/A
Former Demand-Response Services	1,028.3	1,079.8	1,032.8	1,034.1	N/A	N/A	N/A	N/A	N/A
Total	*1,872.5*	*1,885.8*	*1,840.1*	*1,865.8*	*1,937.8*	*1,971.4*	*1,990.0*	*1,965.5*	*5.3%*
REGIONAL FLEX ZONES									
Polk County Flex	200.1	195.7	194.7	196.9	173.8	167.4	159.2	167.0	-15.1%
Cherriots Regional Total	*2,072.6*	*2,081.4*	*2,034.8*	*2,062.6*	*2,111.6*	*2,138.8*	*2,149.2*	*2,132.6*	*3.4%*
SHOP AND RIDE									
Dial-a-Ride	128.1	143.4	142.1	137.8	135.6	144.4	159.1	146.0	5.9%
Shopper Shuttle	49.8	49.7	47.9	49.1	53.0	52.1	58.7	54.5	11.0%
Total	*178.0*	*193.1*	*190.0*	*186.9*	*188.6*	*196.5*	*217.8*	*200.5*	*7.3%*
PARATRANSIT									
Cherriots LIFT	3,081.4	2,932.7	2,554.6	2,855.0	3,143.5	2,999.1	2,724.1	2,962.3	3.8%

Table 5. Total Boardings

Route	FY17 Q2				FY18 Q2			
	Oct 2016	*Nov 2016*	*Dec 2016*	*Total*	*Oct 2017*	*Nov 2017*	*Dec 2017*	*Total*
(Service Days)	21	20	21	62	22	21	20	63
LOCAL BUS ROUTES								
2 - Market / Brown	26,838	25,717	20,339	72,894	28,873	25,835	21,510	76,218
3 - Portland Road	14,355	13,510	11,714	39,579	15,311	13,508	11,872	40,691
4 - State Street	6,200	5,512	5,208	16,920	7,230	6,830	6,001	20,061
5,17 - Edgewater / Center (5/5A)	32,790	32,504	30,516	95,810	39,758	36,295	32,671	108,724
6,16 - Wallace / Fairview Industrial (6)	8,897	7,993	7,643	24,533	8,970	8,633	7,616	25,219
7 - Mission / State	6,447	5,753	4,978	17,178	6,357	5,678	4,982	17,017
8 - 12th / Liberty via Red Leaf	7,789	8,438	7,479	23,706	10,238	9,008	7,776	27,022
9 - Cherry / Parkmeadow (9/9A)	8,906	8,249	7,869	25,024	10,165	8,815	7,790	26,770
11 - Lancaster / Keizer	41,634	39,962	33,192	114,788	46,880	41,390	35,174	123,444
12 - Hayesville	1,802	1,727	1,314	4,843	2,011	1,905	1,496	5,412
13,22 - Silverton Road /Library Loop (13)	9,945	9,255	7,940	27,140	11,432	10,056	8,642	30,130
14 - Windsor Island	1,995	1,938	1,515	5,448	2,037	1,882	1,516	5,435
15X - Airport Rd Park & Ride Express	1,762	1,753	1,727	5,242	N/A	N/A	N/A	N/A
18 - 12th / Liberty via Lone Oak (8A)	7,906	7,676	6,985	22,567	9,235	7,909	7,185	24,329
19,21 - N River Rd / S Commercial (1)	52,226	50,155	47,312	149,693	61,900	56,862	50,976	169,738
23 - Lansing / Hawthorne (10)	2,680	2,753	2,106	7,539	3,130	2,864	2,483	8,477
24 - State / Lancaster (4A)	6,544	6,628	5,812	18,984	7,070	6,466	6,021	19,557
Total	*238,716*	*229,523*	*203,649*	*671,888*	*270,597*	*243,936*	*213,711*	*728,244*
LOCAL ON-DEMAND								
West Salem Connector	1,107	1,018	730	2,855	1,264	1,096	860	3,220
QUALIFIED HUMAN SERVICE ORGANIZATION ROUTES								
91 - Garten Foundation	308	268	218	794	205	188	203	596
92 - Rockwest	436	426	264	1,126	365	305	280	950
Total	*744*	*694*	*482*	*1,920*	*570*	*493*	*483*	*1,546*
Cherriots Local Total	*240,567*	*231,235*	*204,861*	*676,663*	*272,431*	*245,525*	*215,054*	*733,010*
REGIONAL EXPRESS ROUTES								
1X - Wilsonville / Salem Express	3,000	2,749	2,419	8,168	2,861	2,654	2,214	7,729
2X - Grand Ronde / Salem Express	1,405	1,422	1,436	4,263	1,364	1,341	1,332	4,037
10X - Woodburn / Salem Express	N/A	N/A	N/A	N/A	1,494	1,087	1,145	3,726
20X - N. Marion Co. / Salem Express	N/A	N/A	N/A	N/A	888	642	561	2,091
30X - Santiam / Salem Express	N/A	N/A	N/A	N/A	1,220	999	1,093	3,312
40X - Polk County / Salem Express	N/A	N/A	N/A	N/A	3,514	2,614	2,558	8,686
50X - Dallas / Salem Express	N/A	N/A	N/A	N/A	674	369	370	1,413
Former Demand-Response Services	6,542	6,158	5,143	17,843	N/A	N/A	N/A	N/A
Total	*10,947*	*10,329*	*8,998*	*30,274*	*12,015*	*9,706*	*9,273*	*30,994*
REGIONAL FLEX ZONES								
Polk County Flex	1,903	1,785	1,603	5,291	1,025	839	959	2,823
Cherriots Regional Total	*12,850*	*12,114*	*10,601*	*35,565*	*13,040*	*10,545*	*10,232*	*33,817*
SHOP AND RIDE								
Dial-a-Ride	377	393	414	1,184	395	395	409	1,199
Shopper Shuttle	299	275	246	820	380	400	418	1,198
Total	*676*	*668*	*660*	*2,004*	*775*	*795*	*827*	*2,397*
PARATRANSIT								
Cherriots LIFT	12,370	11,233	9,731	33,334	12,287	10,411	10,411	33,109

Table 6. Average Boardings / Day

Route	FY17 Q2				FY18 Q2				Percent Change
	Oct 2016	*Nov 2016*	*Dec 2016*	*Total*	*Oct 2017*	*Nov 2017*	*Dec 2017*	*Total*	
(Service Days)	21	20	21	62	22	21	20	63	
LOCAL BUS ROUTES									
2 - Market / Brown	1,278.0	1,285.9	968.5	1,175.7	1,312.4	1,230.2	1,075.5	1,209.8	2.9%
3 - Portland Road	683.6	675.5	557.8	638.4	696.0	643.2	593.6	645.9	1.2%
4 - State Street	295.2	275.6	248.0	272.9	328.6	325.2	300.1	318.4	16.7%
5,17 - Edgewater / Center (5/5A)	1,561.4	1,625.2	1,453.1	1,545.3	1,807.2	1,728.3	1,633.6	1,725.8	11.7%
6,16 - Wallace / Fairview Industrial (6)	423.7	399.7	364.0	395.7	407.7	411.1	380.8	400.3	1.2%
7 - Mission / State	307.0	287.7	237.0	277.1	289.0	270.4	249.1	270.1	-2.5%
8 - 12th / Liberty via Red Leaf	370.9	421.9	356.1	382.4	465.4	429.0	388.8	428.9	12.2%
9 - Cherry / Parkmeadow (9/9A)	424.1	412.5	374.7	403.6	462.0	419.8	389.5	424.9	5.3%
11 - Lancaster / Keizer	1,982.6	1,998.1	1,580.6	1,851.4	2,130.9	1,971.0	1,758.7	1,959.4	5.8%
12 - Hayesville	85.8	86.4	62.6	78.1	91.4	90.7	74.8	85.9	10.0%
13,22 - Silverton Road /Library Loop (13)	473.6	462.8	378.1	437.7	519.6	478.9	432.1	478.3	9.3%
14 - Windsor Island	95.0	96.9	72.1	87.9	92.6	89.6	75.8	86.3	-1.8%
15X - Airport Rd Park & Ride Express	83.9	87.7	82.2	249.6	N/A	N/A	N/A	N/A	N/A
18 - 12th / Liberty via Lone Oak (8A)	376.5	383.8	332.6	364.0	419.8	376.6	359.3	386.2	6.1%
19,21 - N River Rd / S Commercial (1)	2,487.0	2,507.8	2,253.0	2,414.4	2,813.6	2,707.7	2,548.8	2,694.3	11.6%
23 - Lansing / Hawthorne (10)	127.6	137.7	100.3	121.6	142.3	136.4	124.2	134.6	10.7%
24 - State / Lancaster (4A)	311.6	331.4	276.8	306.2	321.4	307.9	301.1	310.4	1.4%
Total	*11,367.4*	*11,476.2*	*9,697.6*	*10,836.9*	*12,299.9*	*11,616.0*	*10,685.6*	*11,559.4*	*6.7%*
LOCAL ON-DEMAND									
West Salem Connector	52.7	50.9	34.8	46.0	57.5	52.2	43.0	51.1	11.0%
QUALIFIED HUMAN SERVICE ORGANIZATION ROUTES									
91 - Garten Foundation	14.7	13.4	10.4	12.8	9.3	9.0	10.2	9.5	-26.1%
92 - Rockwest	20.8	21.3	12.6	18.2	16.6	14.5	14.0	15.1	-17.0%
Total	*35.4*	*34.7*	*23.0*	*31.0*	*25.9*	*23.5*	*24.2*	*24.5*	*-20.8%*
Cherriots Local Total	*11,455.6*	*11,561.8*	*9,755.3*	*10,913.9*	*12,383.2*	*11,691.7*	*10,752.7*	*11,635.1*	*6.6%*
REGIONAL EXPRESS ROUTES									
1X - Wilsonville / Salem Express	142.9	137.5	115.2	131.7	130.0	126.4	110.7	122.7	-6.9%
2X - Grand Ronde / Salem Express	66.9	71.1	68.4	68.8	62.0	63.9	66.6	64.1	-6.8%
10X - Woodburn / Salem Express	N/A	N/A	N/A	N/A	67.9	51.8	57.3	59.1	N/A
20X - N. Marion Co. / Salem Express	N/A	N/A	N/A	N/A	40.4	30.6	28.1	33.2	N/A
30X - Santiam / Salem Express	N/A	N/A	N/A	N/A	55.5	47.6	54.7	52.6	N/A
40X - Polk County / Salem Express	N/A	N/A	N/A	N/A	159.7	124.5	127.9	137.9	N/A
50X - Dallas / Salem Express	N/A	N/A	N/A	N/A	30.6	17.6	18.5	22.4	N/A
Former Demand-Response Services	311.5	307.9	244.9	287.8	N/A	N/A	N/A	N/A	N/A
Total	*521.3*	*516.5*	*428.5*	*488.3*	*546.1*	*462.2*	*463.7*	*492.0*	*0.8%*
REGIONAL FLEX ZONES									
Polk County Flex	90.6	89.3	76.3	85.3	46.6	40.0	48.0	44.8	-47.5%
Cherriots Regional Total	*611.9*	*605.7*	*504.8*	*573.6*	*592.7*	*502.1*	*511.6*	*536.8*	*-6.4%*
SHOP AND RIDE									
Dial-a-Ride	18.0	19.7	19.7	19.1	18.0	18.8	20.5	19.0	-0.3%
Shopper Shuttle	14.2	13.8	11.7	13.2	17.3	19.0	20.9	19.0	43.8%
Total	*32.2*	*33.4*	*31.4*	*32.3*	*35.2*	*37.9*	*41.4*	*38.0*	*17.7%*
PARATRANSIT									
Cherriots LIFT	589.0	561.7	463.4	537.6	558.5	495.8	520.6	525.5	-2.3%

Table 7. Average Boardings / Revenue Hour

Route	FY17 Q2				FY18 Q2				Percent Change
	Oct 2016	*Nov 2016*	*Dec 2016*	*Total*	*Oct 2017*	*Nov 2017*	*Dec 2017*	*Total*	
(Service Days)	21	20	21	62	22	21	20	63	
LOCAL BUS ROUTES									
2 - Market / Brown	23.6	23.8	17.9	21.7	24.3	22.7	19.9	22.4	2.9%
3 - Portland Road	22.8	22.5	18.6	21.3	23.2	21.5	19.8	21.5	1.2%
4 - State Street	19.3	18.0	16.2	17.8	21.5	21.3	19.6	20.8	16.6%
5,17 - Edgewater / Center (5/5A)	16.6	17.3	15.5	16.5	17.1	16.3	15.5	16.3	-0.8%
6,16 - Wallace / Fairview Industrial (6)	13.2	12.5	11.4	12.4	12.7	12.8	11.8	12.5	1.0%
7 - Mission / State	19.7	18.4	15.2	17.7	18.7	17.5	16.1	17.5	-1.5%
8 - 12th / Liberty via Red Leaf	16.1	27.0	15.5	16.6	20.3	18.7	17.0	18.7	12.4%
9 - Cherry / Parkmeadow (9/9A)	13.8	13.4	12.2	13.2	15.0	13.7	12.7	13.8	5.1%
11 - Lancaster / Keizer	22.0	22.2	17.6	20.6	23.8	22.1	19.7	21.9	6.6%
12 - Hayesville	5.6	5.6	4.1	5.1	6.2	6.1	5.1	5.8	14.3%
13,22 - Silverton Road /Library Loop (13)	15.5	15.1	12.4	14.3	17.2	15.9	14.3	15.8	10.6%
14 - Windsor Island	6.2	6.3	4.7	5.7	6.0	5.8	4.9	5.6	-1.8%
15X - Airport Rd Park & Ride Express	4.2	4.3	4.1	4.2	N/A	N/A	N/A	N/A	N/A
18 - 12th / Liberty via Lone Oak (8A)	16.5	16.8	14.6	16.0	18.1	16.3	15.6	16.7	4.5%
19,21 - N River Rd / S Commercial (1)	23.6	23.8	21.4	23.0	24.9	23.9	22.5	23.8	3.7%
23 - Lansing / Hawthorne (10)	8.6	9.2	6.7	8.2	9.5	9.2	8.3	9.0	10.6%
24 - State / Lancaster (4A)	20.4	21.7	18.6	20.0	21.0	20.1	19.7	20.3	1.4%
Total	*18.2*	*18.4*	*15.5*	*17.4*	*19.8*	*18.7*	*17.2*	*18.6*	*7.0%*
LOCAL ON-DEMAND									
West Salem Connector	3.5	3.4	2.6	3.2	3.8	3.5	2.9	3.4	7.4%
QUALIFIED HUMAN SERVICE ORGANIZATION ROUTES									
91 - Garten Foundation	34.2	29.8	19.8	27.4	9.3	9.0	10.2	9.5	-65.4%
92 - Rockwest	39.6	32.8	17.6	28.9	28.1	23.5	23.3	25.0	-13.4%
Total	*37.2*	*31.5*	*18.5*	*28.2*	*16.3*	*14.5*	*15.1*	*15.3*	*-45.8%*
Cherriots Local Total	*17.9*	*18.1*	*15.3*	*17.1*	*19.4*	*18.3*	*16.8*	*18.2*	*6.7%*
REGIONAL EXPRESS ROUTES									
1X - Wilsonville / Salem Express	14.5	14.0	11.7	13.4	13.2	12.8	11.2	12.4	-6.9%
2X - Grand Ronde / Salem Express	4.4	4.7	4.5	4.5	4.1	4.2	4.4	4.2	-6.6%
10X - Woodburn / Salem Express	N/A	N/A	N/A	N/A	5.6	4.2	4.5	4.8	N/A
20X - N. Marion Co. / Salem Express	N/A	N/A	N/A	N/A	3.4	2.6	2.3	2.8	N/A
30X - Santiam / Salem Express	N/A	N/A	N/A	N/A	4.9	3.9	4.5	4.4	N/A
40X - Polk County / Salem Express	N/A	N/A	N/A	N/A	12.2	8.8	8.8	9.9	N/A
50X - Dallas / Salem Express	N/A	N/A	N/A	N/A	12.3	6.4	6.7	8.4	N/A
Former Demand-Response Services	5.6	5.5	4.4	5.2	N/A	N/A	N/A	N/A	N/A
Total	*6.5*	*6.4*	*5.3*	*6.0*	*7.2*	*5.9*	*5.8*	*6.3*	*4.7%*
REGIONAL FLEX ZONES									
Polk County Flex	6.1	6.0	5.3	5.8	3.9	3.3	3.9	3.7	-35.9%
Cherriots Regional Total	*6.4*	*6.3*	*5.3*	*6.0*	*6.7*	*5.6*	*5.6*	*6.0*	*-0.5%*
SHOP AND RIDE									
Dial-a-Ride	1.6	1.7	1.6	1.6	1.5	1.5	1.6	1.5	-7.5%
Shopper Shuttle	2.5	2.2	2.2	2.3	2.5	2.7	2.8	2.6	15.5%
Total	*1.9*	*1.9*	*1.8*	*1.8*	*1.8*	*1.9*	*2.0*	*1.9*	*3.9%*
PARATRANSIT									
Cherriots LIFT	2.4	2.3	2.1	2.3	2.3	2.2	2.2	2.2	-2.1%